

MYTEK BUTLER MANIFESTO

Deploying the Magic of Technology

1

WE CARE

We are invested in our client's success. What matters to our clients, matters to us - we want to understand what they do, how they do it, and how technology impacts them personally and professionally.

2

WE STAND OUT

We deliver proactive service by anticipating our client's needs. We create premium customer experiences producing impeccable results. We exude confidence with a healthy dose of humility in our work.

3

WE LISTEN

We ask questions, we work to deeply understand our client's problems and concerns. We listen to understand and hear what is not said.

4

WE GET RESULTS

We are empowered to take ownership of the solution and use collaboration throughout the process, we finish what we start, we are responsive and communicate, we are problem solvers that think outside the box.

5

WE HAVE FUN

We work hard and love to have fun, we bring humor and lightness to our client and peer interactions during good times and challenging times. We geek-out on FUN.

6

WE OPERATE WITH INTEGRITY

We are honest and own up to our mistakes. We admit when we don't know something. We ask for help for ourselves and our clients.

7

WE ARE CONSISTENT

Our clients receive a consistent level of butler service from each of us, we work effectively with our fellow employees to ensure this is possible.

8

WE ARE EASY TO WORK WITH

We are trusted, flexible, and strive to meet the needs of our clients, we take ownership of their IT program and make their lives easier.

9

WE MAKE OUR CLIENTS FEEL IMPORTANT

We notice our clients, what they are going through, and we talk about what we notice with empathy and compassion.

10

WE TAKE CARE OF EACH OTHER

As employees, we give each other every aspect of the Butler Manifesto, this is also our Company Manifesto for how we treat each other - we can not give to others what we have not experienced ourselves.